How to add a new device

Let’s get started!
1. Sign in using your UTEP account.
1. Add a new device

Click on the link **Add a new device**

Add a new device

First, we need to confirm it's really you. Choose an authentication method below to begin adding a new device to your Duo account.

Choose an authentication device

Mobile (XXX-XXX-5555)

Choose an authentication method

📞 Call Me

Enter a Passcode

Enter a Passcode
2. Choose an authentication method

Click **Enter a Passcode** or **Call Me**
If you click enter a passcode. Then click **Send codes** on the bottom.
3. Enter your passcode

Enter one of the passcodes sent to your device. Then click Log in.

First, we need to confirm it's really you. Choose an authentication method below to begin adding a new device to your Duo account.

Choose an authentication device

Mobile (XXX-XXX-5555)

Choose an authentication method

Call Me

Log In

Successfully sent codes.
4. Choose Your Authenticator

We recommend using a smartphone for the best experience.
5. Type Your Phone Number

Select your country and type your phone number. You can enter an extension if you chose "Landline" in the previous step.

Then double-check that you entered it correctly, check the box, and click **Continue**
6. Choose Platform

Choose your device's operating system.
7. Install Duo Mobile

Duo Mobile is an application that runs on your phone and helps you authenticate. Without it you'll still be able to log in using a phone call or text message, but Duo strongly recommends that you use Duo Mobile to authenticate quickly and easily.

Follow the platform-specific instructions on the screen to install Duo Mobile.
8. Activate Duo Mobile

Activating the application will link to your device/account so you can use it for authentication.

On iPhone, Android, Windows Phone, and BlackBerry 10, activate Duo Mobile by scanning the barcode with the app's built-in barcode scanner. Choose your platform for specific instructions:
The "Continue" button is clickable after you scan the barcode.

Can't scan the barcode? Click the link and then follow the instructions.
9. My Settings & Devices

Scroll down and click **Done**.
Enrollment Complete!

Enrollment Successful!

Way to go, you can now authenticate to any Duo-protected service.