How to remove a device

Let’s get started!
1. My Settings & Devices.

Click on the link **My Settings & Devices**

My settings and devices

First, we need to confirm it's really you. Choose an authentication method below to manage your settings and devices.

Choose an authentication device

Mobile (XXX-XXX-5555)

Choose an authentication method

📞 Call Me

☐ Enter a Passcode
2. Choose an authentication method

Click **Enter a Passcode** or **Call Me**

My settings and devices

First, we need to confirm it's really you. Choose an authentication method below to manage your settings and devices.

Choose an authentication device

- **Mobile (XXX-XXX-2912)**

Choose an authentication method

- **Call Me**
- **Enter a Passcode**
If you click enter a passcode. Then click **Send codes** on the bottom.
3. Enter your passcode

Enter one of the passcodes sent to your device. Then click **Log in**.

Choose an authentication device

- **Mobile (XXX-XXX-5555)**

Choose an authentication method

- **Call Me**
- **Log In**

Successfully sent codes.
4. My Devices

Click on **Device Options** you would like to remove.
Click on **Remove icon**

The system will notify you when you need to log in with two-factor authentication.

**My Devices**

- **Mobile**: 555-555-5555
- **iOS**: 777-777-7777

Buttons:
- **Device Options**
- **Reactivate Duo Mobile**
- **Change Device Name**

**Done**
Click on **Remove**

Are you sure you want to remove this device?

This action cannot be undone.

[Cancel] [Remove]
Scroll down and click **Done**.