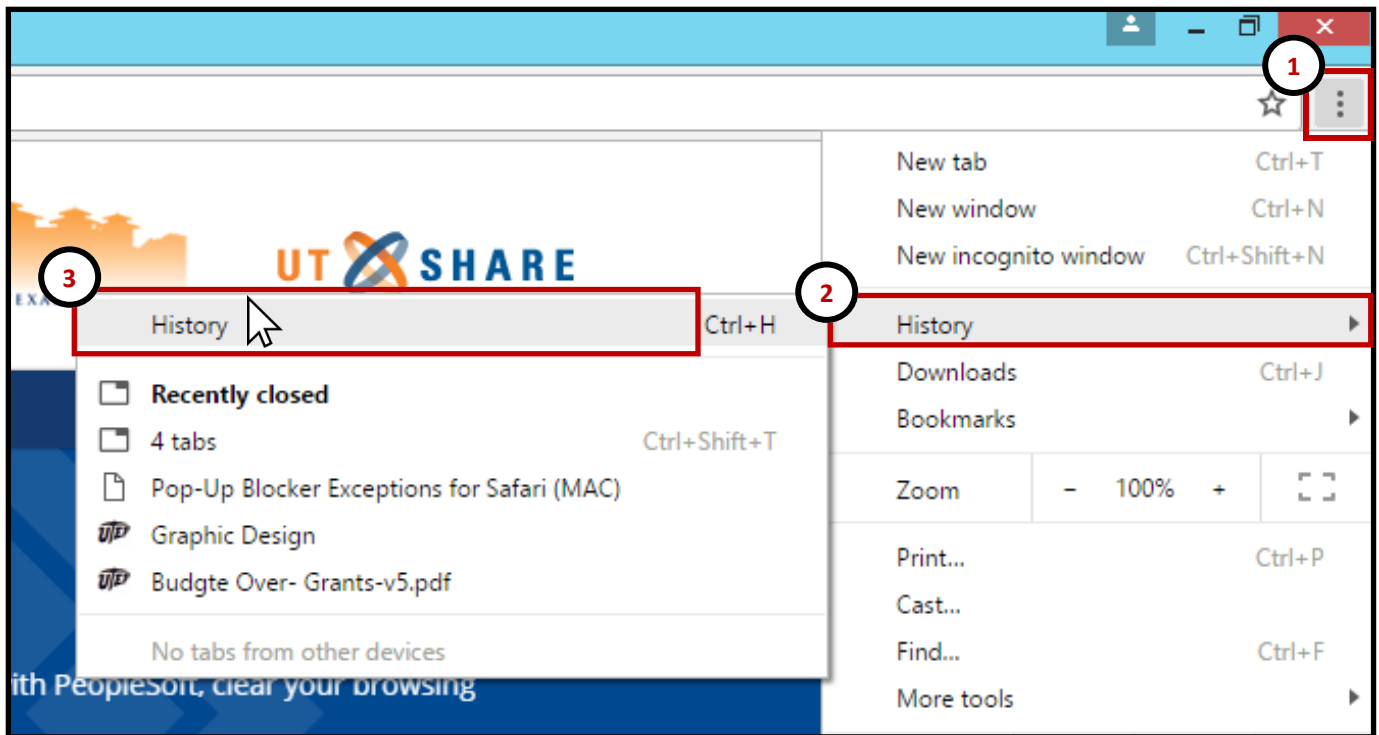
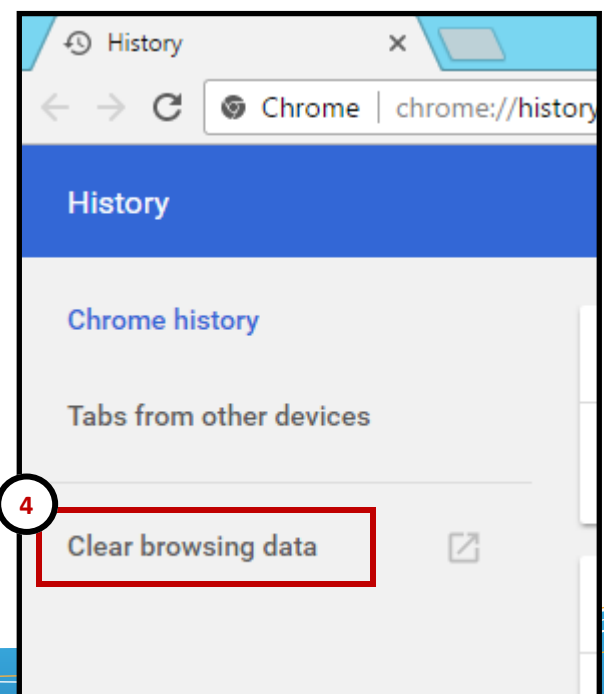


Chrome - Deleting Cache

1. Click on the Tools icon on the upper right hand corner
2. Select "History"
3. Select "History" again

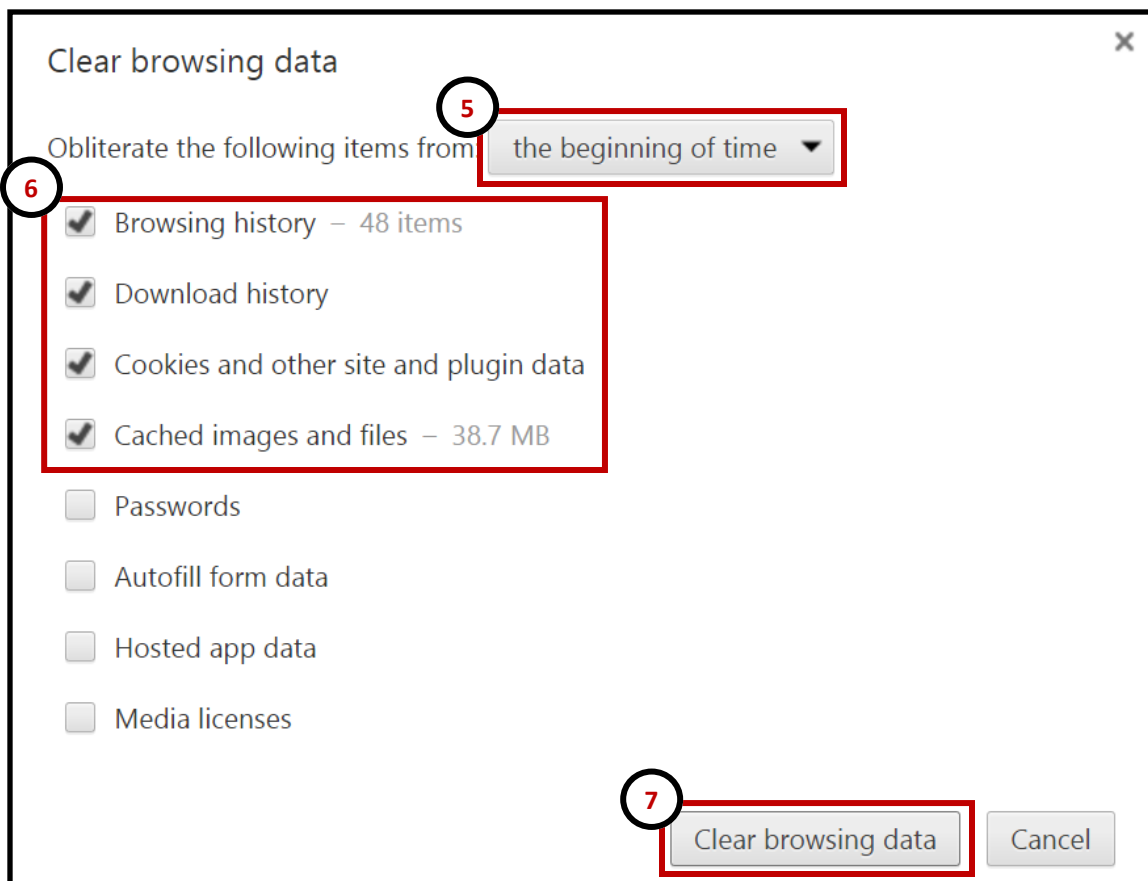


4. On the left hand side menu select "Clear browsing data"



Chrome - Deleting Cache

5. From the drop down menu select “the beginning of time”
6. Check the following boxes:
 - Browsing history
 - Download history
 - Cookies and other site and plugin data
 - Cached images and files



7. Click on “Clear browsing data”
8. After the process is complete, exit by closing all browser tabs and windows and attempt to log in again.

